BUILDING ADVOCACY CAPACITY FOR OER

Hailey Babb Open Education Program Manager, SPARC

NDUS OER Conference - April 15, 2024









WHAT IS ADVOCACY?

Advocacy is taking action to influence change.



STRATEGY FRAMEWORK

SPARC*

PROBLEM SOLUTION **GOAL STRATEGY TACTICS**

SPARC*

PROBLEM SOLUTION **GOAL STRATEGY TACTICS**



PROBLEM & SOLUTION

- What is the **problem** with the status quo that keeps the world from being how it should be?
- What is the broader change that could be made that would solve the problem?
- Why is this important right now?



EXAMPLE

- PROBLEM: Students are borrowing more than ever before to pay. As a result, millions of borrowers each year struggle to continue with their education, make important investments, and even pay monthly bills for their living expenses.
- SOLUTION: Students should be able to afford college without mortgaging their future.

SPARC*

PROBLEM SOLUTION **GOAL STRATEGY TACTICS**

A goal is the specific proposal or change you want to make that advances the solution to the problem.



SETTING AN ADVOCACY GOAL

- A goal is the specific change you want to make that advances the solution to the problem.
- Not something you have the power to change yourself.
- Goals should be SMART: Specific, Measurable,
 Achievable, Relevant, and Time-bound.



Increase OER adoption



Increase OER adoption





Run a statewide survey about OER and student success



Run a statewide survey about OER and student success



Establish a statewide OER grant program of \$10,000 by next year



Establish a statewide OER grant program of \$10 000 by next year

SPARC*

PROBLEM SOLUTION **GOAL STRATEGY TACTICS**



STRATEGIES & TACTICS

- Strategy is your theory for how you will bring about the change you seek to achieve.
- Tactics are the specific actions you will take to implement your strategy to achieve your goal.



DEVELOPING A STRATEGY

- How does the change you identified in your goal get made? What is the process?
- Who are the key decision-makers?
- Who or what could influence them to want to make the change? What's in it for them?



INVENTORY YOUR ENVIRONMENT

- Who or what is at my disposal to advance my advocacy goal?
- What specific resources can you use to your advantage?
- Who is already on my team? Who can I recruit?



THE STRATEGY SCALE

Create a climate where X is likely to do Y

Persuade X to do Y

Incentivize X to do Y

Pressure X to do Y

Admonish X for not doing Y



What's in it for them?

How can you frame what <u>you</u> want to be something <u>they</u> want?



AFFECTED PARTIES



AFFECTED PARTIES

- Students
- Faculty
- Librarians
- Parents
- Teaching & Learning
- Instructional Design
- ullet

- Employers
- Administrators
- Policymakers
- Authors
- Bookstore
- Publishers
- IA Software Vendors



ALLIES & OPPOSITION

- Students
- Faculty
- Librarians
- Parents
- Teaching & Learning
- Instructional Design
- ullet

- Employers
- Administrators
- Policymakers
- Authors
- Bookstore
- Publishers
- IA Software Vendors



ALLIES & OPPOSITION

- Students
- Faculty
- Librarians
- Parents
- Teaching & Learning
- Instructional Design
- IT

- Employers
- Administrators
- Policymakers
- Authors
- Bookstore (can be either)
- Publishers
- IA Software Vendors



DECISION MAKERS & INFLUENCERS

- Students
- Faculty
- Librarians
- Parents
- Teaching & Learning
- Instructional Design
- ullet

- Employers
- Administrators
- Policymakers
- Authors
- Bookstore
- Publishers
- IA Software Vendors



DECISION MAKERS & INFLUENCERS

- Students
- Faculty
- Librarians
- Parents
- Teaching & Learning
- Instructional Design
- ullet

- Employers
- Administrators
- Policymakers
- Authors
- Bookstore
- Publishers
- IA Software Vendors



UNDERSTANDING MOTIVATIONS

- What goal(s) is this person trying to achieve?
- What does success in their role look like to them?
- Where is there overlap in your goals?
- How might you work together towards a shared vision?



DEVELOPING YOUR TACTICS

- Who or what among your allies and resources is most likely to influence your decision maker?
- What specific actions can you take to put your allies and resources to best use?
- How might you recruit additional influencers?



MAKING IT EASY TO SAY YES

- Make them look amazing! Frame it as a championship opportunity.
- Be ok with sharing the spotlight.
- Do as much groundwork as possible so the ask doesn't make more work for them.

SPARC*

PROBLEM SOLUTION **GOAL STRATEGY TACTICS**



FRAMEWORK IN ACTION

- Problem: Textbooks are expensive, etc.
- Solution: Expand effective use of OER to benefit students
- Goal: Establish statewide OER grant program
- Strategy: Convince coordinating board of the ROI
- **Tactic:** Gather savings data from faculty



USING IN ORDER TO

- Problem: Textbooks are expensive, etc.
- Solution: Expand effective use of OER to benefit students
- Goal: Establish statewide OER grant program
- Strategy: Convince coordinating board of the ROI
- **Tactic:** Gather savings data from faculty



Get the campus to implement an OER/ZTC course marking system in the course catalog



Get the campus to implement an OER/ZTC course marking system in the course catalog

GOAL



Persuade the Senate Higher Ed Committee chair to support funding for OER grants



Persuade the Senate Higher Ed Committee chair to support funding for OER grants

STRATEGY



Conduct a student survey to gather information on the impact of textbook costs



Conduct a student survey to gather information on the impact of textbook costs

TACTIC



ADVOCACY PLANNING SUMMARY

- What is your advocacy goal to advance the solution to your problem? (Remember SMART!)
- Who are the key decision makers? Choose one to focus on.
- Brainstorm why this person would care about the change.
- Brainstorm who or what influences this person. If you can't change their mind, who/what else might?



QUICK ADVOCACY TIPS



RESPONDING TO "NO"

- Always play out the conversation in advance and have some backup asks that might be easier to accept.
- If you get a hard no, refocus the conversation by asking how you might work together instead.
- Be careful about pushing back. If it begins to feel tense, ask if you can follow up later. It's usually better to re-strategize rather than risk deteriorating the relationship.



FOCUSING QUESTIONS AFTER "NO"

- Do you agree ____ is a problem?
- Are there any circumstances under which you could see supporting this? (i.e. is it possible to get you to yes?)
- What proposals would you support to address this problem?
- One way to take a meaningful step in the right direction is _____.
 Would you support that?



RESPONDING TO "YES"

- Take "yes" for a "yes"! Don't keep trying to convince them say thank you and move straight into next steps.
- If appropriate, send a thank you note it's polite, and it's also a great way to memorialize the "yes" in writing
- Do not assume that "yes" means "done." You need to be responsible for follow up and staying on top of things.
- Follow through 110% on what you promise, 100% of the time.



MANAGING YOUR OWN EXPECTATIONS

- Advocacy is a long-term practice, not a one-and-done initiative.
- It's essential to consistently re-strategize and re-focus based on changes in your environment.
- Celebrate wins when you get them, no matter how big or small!
 This is especially important when success depends on others getting the credit.
- TAKE CARE OF YOURSELF!



hailey@sparcopen.org

sparcopen.org/oer-state-policy

Get the facts.

Inclusive Access .org

Inclusive Access

- Digital access is available by day one and students are directly billed for the cost later.
- Print rental option <u>may</u> be available at additional cost.
- Full access typically <u>expires</u> after the course ends.
- "All rights reserved" copyright prevents unauthorized use.

OER

- Digital access is available by day one at no cost to students.
 Access is <u>free forever</u>.
- Students <u>can</u> choose low cost print option if desired.
- Students <u>retain</u> access to materials forever.
- Openly licensed so faculty can adapt materials to local needs.

Course-by-Course

- Students are billed the <u>actual</u> <u>cost</u> of their materials
- Opt-out is typically on a <u>course-</u> <u>by-course</u> basis
- Institution can negotiate prices with multiple vendors
- More often voluntary for faculty
- OER always free for students

"Equitable Access"

- Students pay a <u>flat fee</u> regardless of what the actual cost is
- Opt-out is typically <u>all or nothing</u> (all courses or no courses)
- Often <u>outsourced</u> to one vendor
- All faculty <u>must</u> participate
- Students may get <u>charged</u> even if faculty assign OER